

SUPPORTED HOUSING DIRECTORY:

MENDIP

SECTION 1:

ADVICE/INFORMATION PROVIDERS

TENANCY SUPPORT PROVIDERS:

SECTION 2:

HOUSING PROVIDERS- ACCORDING TO REMIT:

- A. Mainstream
- B. Mental Health & Learning Disability
- C. Drugs/Alcohol
- D. Physical Disabilities
- E. Sheltered Housing/General Needs Housing



Shelter



rethink



Section 1:


Information/Advice Providers

Shelter - Assessment and Referral Scheme

To all Supported People Services in Somerset (housing and floating support)


☎ 0845 121 0178 (agency number)

Tenancy Support Providers

 - Tenancy Support Service
novas GROUP
Bringing people together

Single tenants aged 16-65:

Referral: via Shelter (above) or direct with 'referral form' (for Mendip: Street Office)




 - Tenancy Support Service
carrgomm
Partnering with you and support

Families

Referral: via Shelter (above) or direct (for Mendip: Frome Office)

Section 2:

Supported Housing Providers

Category A: Mainstream	
WELLS	
 Mendip YMCA: Spencer House	
Remit:	Single: 18-25 years and 2x Under 18
Level:	Medium
Tenancy:	Assured Shorthold Tenancy Bedsits with kitchen Washing facilities: communal
Staffing:	7 days: Intermittent Mon- Fri 9am-5am Weekends 11am-3pm & 10.30am-5am
Contact:	Project Manager  01749 677793  01749 672839 21 Chamberlain Street, Wells, BA5 2PQ
Procedure:	Direct application. Two references will be sought before interview or through ref agent

SHEPTON MALLET	
 English Churches Housing Group Ltd: Grace Harris House	
Remit:	Single 16-25 years
Level:	Medium/High Support
Tenancy:	Licence Agreement Bedsits with kitchen area Washing facilities: communal weekday
Staffing:	Monday – Friday 8.00am - 10.00pm. Weekday / 9am-5pm weekends
Contact:	Senior Supported Housing Officer  01749 346739  01749 345070 Grace Harris House, 24 Town Street, Shepton Mallet, Somerset, BA4 5EF
Procedure:	Apply direct. Two references will be sought before / after interview

FROME



Knightstone Housing Association: Piggeries Young Peoples Project

Remit:	Single 16-21 years
Level:	Low
Tenancy:	12 Single flats: Assured Shorthold Tenancy
Staffing:	Monday – Friday 9.00 – 5.00
Contact:	Housing Support Workers ☎ 01749 679197 20A St Thomas Street, Wells, Somerset, BA5 2UX
Procedure:	Apply direct. Two references will be sought before interview.



MENDIP YMCA: FROME FOYER

Remit:	Single: 16-25 years
Level:	Medium
Tenancy:	Assured Short Hold Tenancy 13 self-contained units (1 suitable for a disabled resident) Communal laundry
Staffing:	7 days Monday – Friday: 24 hours Sat and Sun: Overnight only
Contact:	Project Manager 16 Bath Street, Frome, Somerset, BA11 1DN ☎ 01373 467293 ☎ 01373 471188
Procedure:	Direct application. Two references will be sought before interview



CARR – GOMM SOCIETY: OAK HOUSE

Remit:	Single: 16-25 years
Level:	Low / Medium
Tenancy:	Assured Shorthold Tenancy 5 self – contained flats
Staffing:	Monday – Friday 10.00 – 6.00
Contact:	<u>To submit applications:</u> Administration Unit, The Carr – Gomm Society, 22 Highfield Road, Birmingham, B15 3DP <u>For enquiries:</u> Local Service Manager ☎ 01373 472343
Procedure:	1. Applicant completes 'Needs Assessment' and Application Form 2. Agent completes 'Risk Assessment' (Please indicate specifically that the application is for the Oak House project)

**Category B: Mental Health & Learning Disability
(Applicable only to clients of Somerset Partnership)**



SANCTUARY HOUSING ASSOCIATION

(Applicable only to clients of Somerset Partnership (NHS & Social Care Trust))

Remit:	Mental Health related issues Single people aged 18+ years
Tenancy:	Assured Shorthold Tenancy: 8 single flats Floating Part Time Project Worker allocated to the properties
Contact:	Referral exclusively from CMHT (see further down how to access to CMHT) Via a Service Level Agreement with Sanctuary, Somerset Partnership can access this housing for clients of theirs, provided they have an <i>Integrated Care Plan</i> .



CARR – GOMM SOCIETY, CHAMBERLAIN STREET

Remit:	Single: 18+ years (U18's will be considered as an exception)
Level:	Low / Medium
Tenancy:	7 single rooms; kitchen / washing facilities all communal 1 single self – contained flat
Staffing:	Monday – Friday 9.00 -6.00 1 F/T Support Worker and 1 P/T Support Assistant
Contact:	<u>To submit applications:</u> Administration Unit, The Carr – Gomm Society, 22 Highfield Road, Edgbaston, Birmingham, West Midlands, B15 3DP <u>For enquiries:</u> Local Services Manager ☎ 01373 472343
Procedure:	1. Applicant completes 'Needs Assessment' and Application Form 2. Agent completes 'Risk Assessment' (Please indicate specifically that application is for the Chamberlain Street project)



RETHINK, KEWARD HOUSE (Applicable only to clients of Somerset Partnership)

Remit:	24 hour supported housing project, 19 tenancies (Assured Shorthold) with move-on support. Over-18s.
Procedure:	Referral exclusively from CMHT
Level:	High Support
Tenancy:	19 single rooms with shared facilities. Assured Shorthold Tenancies with move-on support.
Staffing:	24 hour support with a minimum of 2 staff on duty at all times
Contact:	Keyword House, Jocelyn Drive, Wells, BA5 1QH, 01749 676148 The Bridge 01749 836600

CMHT SOMERSET PARTNERSHIP (NHS & SOCIAL CARE TRUST)

1. Phoenix House- Acute Unit
2. Various Move-On projects: All accessed by Somerset Partnership, not by partners

CMHT have treatment units (1) and access to supported housing for clients who are receiving out-patient treatment in the community, or who are moving on from the treatment units. General referral to the Somerset Partnership service is the only part that partners can access. We cannot access the supported housing as this has to be done by Somerset Partnership themselves.

To direct clients to CMHT, they are normally referred to their GP (who would assess the need for CMHT and refer accordingly). Providers can try to access CMHT directly, if the client is reluctant to see their GP:

Contact:

Duty Officer

Priory House, Priory Park, Glastonbury Road, Wells, Somerset, BA5 1TH

☎ 01749 683300

☎ 01749 683377

They have their own dedicated Housing Advice service- the Housing Liaison Team. They advise clients about housing suited to their mental health needs.

FROM



CARR – GOMM SOCIETY: SPRING GROVE HOUSE, NUNNEY ROAD WEYMOUTH ROAD

Remit:	Single: 16-60 years
Level	Low/Medium
Tenancy:	Assured Shorthold Tenancy 2 properties in total: 17 single rooms; all facilities communal 6 single self-contained flats
Staffing:	Monday – Friday intermittent between 9.00 – 5.00
Contact:	<u>To submit application:</u> Administration Unit, The Carr – Gomm Society, 22 Highfield Road, Edgbaston, Birmingham, West Midlands, B15 3DP <u>For enquiries:</u> Local Service Manager ☎ 01373 472343
Procedure:	1. Applicant completes 'Needs Assessment' and Application Form 2. Agent completes 'Risk Assessment' (Please indicate specifically that the application is for the Spring Grove House and / or Nunney Road projects)

Category C: Drugs / Alcohol

WELLS



BARANABAS HOUSING ASSOCIATION: PORTWAY

Remit:	Single people 18+ years
Tenancy:	Licence Agreement Single rooms All facilities communal Commitment to treatment plan; to remaining clean and sober
Contact:	Project Worker 32 Portway, Wells, Somerset, BA5 2BH ☎ 01749 679076
Procedure:	Referral from treatment agency Somerset Drugs Service, Turning Point or Priory Park Hospital (McGarvey Unit) but NOT YMCA

FROME

DHI – DRUGS AND HOMELESSNESS INITIATIVE

Remit:	Single people 16+ years Abstinence from substance use Experience of Criminal Justice System
Tenancy:	Licence Agreement Single rooms All facilities communal
Contact:	Champneys House, Frome, Somerset, BA11 1AT ☎ c/o Acorn House Acorn House, 67 Bradford Road, Trowbridge, BA14 9AN ☎ 01225 767749
Procedure:	2 routes: 1. Direct 2. Housing Authority (Housing Officers at Mendip DC and West Wiltshire DC can refer to either project, regardless of local connection. They have 3 days priority when voids arise, before other referrals will be considered. Therefore, submit referrals via MDC if possible).

Category D: Physical Disabilities

For referrals / enquiries for clients with physical disabilities who may need residential care, and who fall outside the remit of the housing providers in the directory, please issue this telephone number:

**Somerset Bed Information Service
01823 351610**

This provides countrywide information about which centres have current vacancies and details of their fees and level of care provided, and how to make a referral

IF UNSURE HOW TO PROCEED IN TERMS OF ESTABLISHING PROVISION FOR THE PARTICULAR SUPPORT NEEDS FOR SUCH A CLIENT, PLEASE CONTACT:

SOCIAL CARE DEPARTMENT 'SIGNPOSTS' SERVICE ON 0800 317220, OR ANY SOCIAL WORKER / AGENCY PREVIOUSLY INVOLVED WITH THE CLIENT

THIS WILL PROVIDE INFORMATION ON THE APPROPRIATE CONTACT WITHIN SOCIAL CARE / VOLUNTARY SECTOR

Category E: Sheltered Housing

The Mendip Common Housing Register includes Sheltered Housing Schemes.

These are accessed by an application to the Register via Mendip District Council.

Contact: Housing Regeneration, Homelessness & Housing Advice
Mendip District Council
Cannards Grave Road
SHEPTON MALLET
Somerset
BA4 5BT
☎ 01749 648999

This advice may be given by providers in response to enquiries for elderly / infirm people who are outside our remit.

General Needs Housing

The same procedure applies to applications to the Register for General Needs Housing, for applicants who do not require any supported provision. For an application form and advice please ring Mendip District Council on 01749 648999.



**PRODUCED IN CONJUNCTION WITH THE SUPPORTED HOUSING PROVIDERS AND
MENDIP DISTRICT COUNCIL**