

**SUPPORTED HOUSING DIRECTORY:**

**MENDIP**

**SECTION 1:**

**ADVICE/INFORMATION PROVIDERS**

**TENANCY SUPPORT PROVIDERS:**

**SECTION 2:**

**HOUSING PROVIDERS- ACCORDING TO REMIT:**

- A. Mainstream
- B. Mental Health & Learning Disability
- C. Drugs/Alcohol
- D. Physical Disabilities
- E. Sheltered Housing/General Needs Housing



## **Section 1:**


### **Information/Advice Providers**

**Shelter** - Assessment and Referral Scheme

To all Supported People Services in Somerset (housing and floating support)


☎ 0845 121 0178 (agency number)

### **Tenancy Support Providers**

 - Tenancy Support Service  
Bringing people together

Single tenants aged 16-65:

Referral: via Shelter (above) or direct with 'referral form' (for Mendip: Street Office)




 - Tenancy Support Service  
Partnering with you and support

Families

Referral: via Shelter (above) or direct (for Mendip: Frome Office)

## Section 2:

### Supported Housing Providers

<b>Category A: Mainstream</b>	
<b>WELLS</b>	
 <b>Mendip YMCA: Spencer House</b>	
<b>Remit:</b>	Single: 18-25 years and 2x Under 18
<b>Level:</b>	Medium
<b>Tenancy:</b>	Assured Shorthold Tenancy Bedsits with kitchen Washing facilities: communal
<b>Staffing:</b>	7 days: Intermittent Mon- Fri 9am-5am Weekends 11am-3pm & 10.30am-5am
<b>Contact:</b>	Project Manager  01749 677793  01749 672839 21 Chamberlain Street, Wells, BA5 2PQ
<b>Procedure:</b>	Direct application. Two references will be sought before interview or through ref agent

<b>SHEPTON MALLET</b>	
 <b>English Churches Housing Group Ltd: Grace Harris House</b>	
<b>Remit:</b>	Single 16-25 years
<b>Level:</b>	Medium/High Support
<b>Tenancy:</b>	Licence Agreement Bedsits with kitchen area Washing facilities: communal weekday
<b>Staffing:</b>	Monday – Friday 8.00am - 10.00pm. Weekday / 9am-5pm weekends
<b>Contact:</b>	Senior Supported Housing Officer  01749 346739  01749 345070 Grace Harris House, 24 Town Street, Shepton Mallet, Somerset, BA4 5EF
<b>Procedure:</b>	Apply direct. Two references will be sought before / after interview

## FROME



### Knightstone Housing Association: Piggeries Young Peoples Project

<b>Remit:</b>	Single 16-21 years
<b>Level:</b>	Low
<b>Tenancy:</b>	12 Single flats: Assured Shorthold Tenancy
<b>Staffing:</b>	Monday – Friday 9.00 – 5.00
<b>Contact:</b>	Housing Support Workers ☎ 01749 679197 20A St Thomas Street, Wells, Somerset, BA5 2UX
<b>Procedure:</b>	Apply direct. Two references will be sought before interview.



### MENDIP YMCA: FROME FOYER

<b>Remit:</b>	Single: 16-25 years
<b>Level:</b>	Medium
<b>Tenancy:</b>	Assured Short Hold Tenancy 13 self-contained units (1 suitable for a disabled resident) Communal laundry
<b>Staffing:</b>	7 days Monday – Friday: 24 hours Sat and Sun: Overnight only
<b>Contact:</b>	Project Manager 16 Bath Street, Frome, Somerset, BA11 1DN ☎ 01373 467293 ☎ 01373 471188
<b>Procedure:</b>	Direct application. Two references will be sought before interview



### CARR – GOMM SOCIETY: OAK HOUSE

<b>Remit:</b>	Single: 16-25 years
<b>Level:</b>	Low / Medium
<b>Tenancy:</b>	Assured Shorthold Tenancy 5 self – contained flats
<b>Staffing:</b>	Monday – Friday 10.00 – 6.00
<b>Contact:</b>	<u>To submit applications:</u> Administration Unit, The Carr – Gomm Society, 22 Highfield Road, Birmingham, B15 3DP <u>For enquiries:</u> Local Service Manager ☎ 01373 472343
<b>Procedure:</b>	1. Applicant completes 'Needs Assessment' and Application Form 2. Agent completes 'Risk Assessment' (Please indicate specifically that the application is for the Oak House project)

**Category B: Mental Health & Learning Disability  
(Applicable only to clients of Somerset Partnership)**



**SANCTUARY HOUSING ASSOCIATION**

**(Applicable only to clients of Somerset Partnership (NHS & Social Care Trust))**

<b>Remit:</b>	Mental Health related issues Single people aged 18+ years
<b>Tenancy:</b>	Assured Shorthold Tenancy: 8 single flats Floating Part Time Project Worker allocated to the properties
<b>Contact:</b>	Referral exclusively from CMHT <b>(see further down how to access to CMHT)</b> Via a Service Level Agreement with Sanctuary, Somerset Partnership can access this housing for clients of theirs, provided they have an <i>Integrated Care Plan</i> .



**CARR – GOMM SOCIETY, CHAMBERLAIN STREET**

<b>Remit:</b>	Single: 18+ years (U18's will be considered as an exception)
<b>Level:</b>	Low / Medium
<b>Tenancy:</b>	7 single rooms; kitchen / washing facilities all communal 1 single self – contained flat
<b>Staffing:</b>	Monday – Friday 9.00 -6.00 1 F/T Support Worker and 1 P/T Support Assistant
<b>Contact:</b>	<u>To submit applications:</u> Administration Unit, The Carr – Gomm Society, 22 Highfield Road, Edgbaston, Birmingham, West Midlands, B15 3DP <u>For enquiries:</u> Local Services Manager ☎ 01373 472343
<b>Procedure:</b>	1. Applicant completes 'Needs Assessment' and Application Form 2. Agent completes 'Risk Assessment' (Please indicate specifically that application is for the Chamberlain Street project)



**RETHINK, KEWARD HOUSE (Applicable only to clients of Somerset Partnership)**

<b>Remit:</b>	24 hour supported housing project, 19 tenancies (Assured Shorthold) with move-on support. Over-18s.
<b>Procedure:</b>	Referral exclusively from CMHT
<b>Level:</b>	High Support
<b>Tenancy:</b>	19 single rooms with shared facilities. Assured Shorthold Tenancies with move-on support.
<b>Staffing:</b>	24 hour support with a minimum of 2 staff on duty at all times
<b>Contact:</b>	Keyword House, Jocelyn Drive, Wells, BA5 1QH, 01749 676148 The Bridge 01749 836600

## CMHT SOMERSET PARTNERSHIP (NHS & SOCIAL CARE TRUST)

1. Phoenix House- Acute Unit
2. Various Move-On projects: All accessed by Somerset Partnership, not by partners

CMHT have treatment units (1) and access to supported housing for clients who are receiving out-patient treatment in the community, or who are moving on from the treatment units. General referral to the Somerset Partnership service is the only part that partners can access. We cannot access the supported housing as this has to be done by Somerset Partnership themselves.

To direct clients to CMHT, they are normally referred to their GP (who would assess the need for CMHT and refer accordingly). Providers can try to access CMHT directly, if the client is reluctant to see their GP:

### Contact:

Duty Officer

Priory House, Priory Park, Glastonbury Road, Wells, Somerset, BA5 1TH

☎ 01749 683300

☎ 01749 683377

They have their own dedicated Housing Advice service- the Housing Liaison Team. They advise clients about housing suited to their mental health needs.

## FROME



### CARR – GOMM SOCIETY: SPRING GROVE HOUSE, NUNNEY ROAD WEYMOUTH ROAD

<b>Remit:</b>	Single: 16-60 years
<b>Level</b>	Low/Medium
<b>Tenancy:</b>	Assured Shorthold Tenancy 2 properties in total: 17 single rooms; all facilities communal 6 single self-contained flats
<b>Staffing:</b>	Monday – Friday intermittent between 9.00 – 5.00
<b>Contact:</b>	<u>To submit application:</u> Administration Unit, The Carr – Gomm Society, 22 Highfield Road, Edgbaston, Birmingham, West Midlands, B15 3DP <u>For enquiries:</u> Local Service Manager ☎ 01373 472343
<b>Procedure:</b>	1. Applicant completes 'Needs Assessment' and Application Form 2. Agent completes 'Risk Assessment' (Please indicate specifically that the application is for the Spring Grove House and / or Nunney Road projects)

**Category C: Drugs / Alcohol**

**WELLS**



**BARANABAS HOUSING ASSOCIATION: PORTWAY**

<b>Remit:</b>	Single people 18+ years
<b>Tenancy:</b>	Licence Agreement Single rooms All facilities communal Commitment to treatment plan; to remaining clean and sober
<b>Contact:</b>	Project Worker 32 Portway, Wells, Somerset, BA5 2BH ☎ 01749 679076
<b>Procedure:</b>	Referral from treatment agency Somerset Drugs Service, Turning Point or Priory Park Hospital (McGarvey Unit) but <b>NOT YMCA</b>

**FROME**

**DHI – DRUGS AND HOMELESSNESS INITIATIVE**

<b>Remit:</b>	Single people 16+ years Abstinence from substance use Experience of Criminal Justice System
<b>Tenancy:</b>	Licence Agreement Single rooms All facilities communal
<b>Contact:</b>	Champneys House, Frome, Somerset, BA11 1AT ☎ c/o Acorn House Acorn House, 67 Bradford Road, Trowbridge, BA14 9AN ☎ 01225 767749
<b>Procedure:</b>	2 routes: 1. Direct 2. Housing Authority (Housing Officers at Mendip DC and West Wiltshire DC can refer to either project, regardless of local connection. They have 3 days priority when voids arise, before other referrals will be considered. Therefore, submit referrals via MDC if possible).

## Category D: Physical Disabilities

For referrals / enquiries for clients with physical disabilities who may need residential care, and who fall outside the remit of the housing providers in the directory, please issue this telephone number:

**Somerset Bed Information Service  
01823 351610**

This provides countrywide information about which centres have current vacancies and details of their fees and level of care provided, and how to make a referral

**IF UNSURE HOW TO PROCEED IN TERMS OF ESTABLISHING PROVISION FOR THE PARTICULAR SUPPORT NEEDS FOR SUCH A CLIENT, PLEASE CONTACT:**

**SOCIAL CARE DEPARTMENT 'SIGNPOSTS' SERVICE ON 0800 317220, OR ANY SOCIAL WORKER / AGENCY PREVIOUSLY INVOLVED WITH THE CLIENT**

**THIS WILL PROVIDE INFORMATION ON THE APPROPRIATE CONTACT WITHIN SOCIAL CARE / VOLUNTARY SECTOR**



## Category E: Sheltered Housing

The Mendip Common Housing Register includes Sheltered Housing Schemes.

These are accessed by an application to the Register via Mendip District Council.

Contact: Housing Regeneration, Homelessness & Housing Advice  
Mendip District Council  
Cannards Grave Road  
SHEPTON MALLET  
Somerset  
BA4 5BT  
☎ 01749 648999

This advice may be given by providers in response to enquiries for elderly / infirm people who are outside our remit.

### **General Needs Housing**

The same procedure applies to applications to the Register for General Needs Housing, for applicants who do not require any supported provision. For an application form and advice please ring Mendip District Council on 01749 648999.



**PRODUCED IN CONJUNCTION WITH THE SUPPORTED HOUSING PROVIDERS AND  
MENDIP DISTRICT COUNCIL**